

People Management in Action - Essential Follow-up to People Management Skills for New Supervisors & Team Leaders

1 Day PMR

OVERVIEW

A highly practical follow-up workshop to 'People Management Skills for New Supervisors and Team Leaders' focused on reviewing how participants have applied their new skills & how they can become even more effective in their role.

This workshop has been specifically designed to give your people an opportunity to critically review their new skills since attending the course. Have they seen a difference in the way they work? What issues have they come up against? Which of the new skills have they had difficulty in applying? What areas do they need further support in?

The workshop also provides an ideal forum to share experiences and insights with other supervisors and team leaders who are also in the early stages of their managerial career.

DESIGNED FOR

This course is a vital follow up for delegates who have attended the People Management Skills for New Supervisors & Team Leaders within the last year.

LEARNING OUTCOMES

By the end of this course participants will be able to:

- Review their approach to motivating their team.
- Evaluate their ability to give feedback that is accurate, effective and developmental to the receiver.
- Assess how well they are handling those difficult people issues faced by managers.
- Use an innovative approach to problem solving to use on everyday work issues.
- Enhance their performance and effectiveness as a people manager to achieve their team's goals.

TOPICS COVERED

Review and Learn

- Successes! The positive impact that the course has had
- How can you build on these successes
- What challenges have you faced?
- What does the future hold?

Motivating the Team

- What techniques have you tried?
- Assessing the impact - how motivated is your team?
- Continuing the buzz – building your motivational skills

Giving Effective Feedback

- How successful have you been with your feedback?
- Resolving any issues that have cropped up
- What to do with the persistent offenders or when feedback is ignored
- Tips and techniques to help you give feedback that gets results

Handling those Difficult Situations

- Examine the progress you have made with your difficult situation
- What else could be done?
- What helps buy in to a successful conclusion?

Problem Solving Clinic

- Bring a problem or work issue to work on
- Learn a problem solving technique to use with your team
- Try out the technique with fellow participants in a problem solving clinic

Personal Development

- Create a new action plan to take forward your development

EXTRA NOTES

An equivalent course is available in Arabic. Please call us for details.