

Emotional Intelligence - Excelling in Leadership

2 Days LEI

OVERVIEW

Emotional Intelligence (EI) makes the difference between average and star performers in leadership positions. Exceptional leaders appear to be those who have greater levels of self-awareness and who are not only able to manage themselves but also able to understand and work effectively with others.

This interactive two day programme is perfect for the leader who wants to develop their own Emotional Intelligence and lead their teams to enhanced performance.

DESIGNED FOR

This course focuses specifically on the application of EI to the leader.

LEARNING OUTCOMES

By the end of this course participants will be able to:

- Understand the EI model and its core competencies.
- Discover the benefits of EI to the leader, the team and the organisation.
- Identify strategies and opportunities to apply EI in their leadership role.
- Learn how to build relationships with others which enable them to lead more effectively.



TOPICS COVERED

What is Emotional Intelligence?

- Defining Emotional Intelligence (EI)
- Outlining the core EI competencies
- The benefits of becoming a more Emotionally Intelligent leader
- Assessing your own EI
- A framework to develop EI leadership competencies

The Self-aware Leader

- The importance of self-awareness for a leader's development
- Understanding your personal leadership strengths and weaknesses
- Understanding your emotional responses and their impact on others
- Seeking on-going feedback to become a more self-aware leader

The Self-managed Leader

- The benefits of managing and controlling your emotions
- Staying focused and calm under pressure
- Self-motivation to achieve goals

The Socially Aware Leader

- Understanding and empathising with others
- Building rapport with a broad range of people
- Managing and engaging emotions within your team
- Leadership strategies for developing more Emotionally Intelligent teams

Building and Managing Relationships

- Why relationships succeed or fail
- Building and managing internal and external relationships
- Communicating with and influencing others for enhanced results
- Managing conflicts with others
- Developing others using emotional coaching

Action Planning

- Developing a personal action plan to support your return to the workplace

EXTRA NOTES

An equivalent course is available in Arabic, French and Portuguese. Please call us for details.